

Master Legal & Compliance Launch Checklist

Billion Peoples Technologies | Bazako.com

E 12, Ramganga Vihar Phase 2, Moradabad, Uttar Pradesh – 244001, India

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Effective version: 2026

A. Legal identity

Confirm partnership deed and authorised signatory; use exact legal name 'Billion Peoples Technologies'; address E 12, Ramganga Vihar Phase 2, Moradabad, Uttar Pradesh – 244001, India; do not add Pvt Ltd/LLP unless constitution changes; maintain PAN, bank and tax registrations.

B. Website disclosures

Publish Terms, Privacy, Shipping, Returns, Grievance, Seller Agreement/Policy, Prohibited Products, IP, Safety/Recall and Fair Interface policies; show grievance officer details and required seller information.

C. Consumer Protection

Implement seller disclosures; return/refund/cancellation flows; complaint ticketing; 48-hour acknowledgement and one-month redressal workflow where applicable; transparent pricing; explicit consent; ranking/paid placement disclosures; review integrity controls.

D. Seller onboarding

KYC; legal/business name; address; PAN; applicable GST status; bank verification; category licences; seller agreement acceptance; prohibited-product screening; risk scoring; document expiry reminders.

E. GST/tax

Do not state universally that GST is 'not compulsory'. Determine registration obligation by seller type, supply, state, threshold and current GST law. If a non-registered seller is legally eligible for limited intra-state selling, configure Bazako.com to restrict geography/category accordingly and collect appropriate declarations. Obtain tax-professional validation before launch.

F. Product compliance

Create category matrix for Legal Metrology, FSSAI, BIS/QCO, BEE, WPC/ETA, EPR, batteries, e-waste, cosmetics, medical devices, toys, jewellery/hallmarking, automotive and other applicable regimes.

G. Food

Food sellers must have applicable FSSAI registration/licence; verify licence number, category, validity, seller identity, product declarations and food-specific marketplace requirements. Bazako.com's own e-commerce food-business licensing obligations should be assessed if Bazako.com itself falls within FSSAI's definition of an e-commerce FBO.

H. Data protection

Maintain privacy notice; consent/notice records; rights request process; child safeguards; processor agreements; retention schedule; security controls; incident response; DPDP transition plan for phased commencement.

I. IT / content

Implement notice-and-action for unlawful/infringing content where applicable; grievance and compliance records; lawful

takedown process; review moderation; security logging; 2026 IT Rules requirements where applicable to the platform's role.

J. Product safety

Safety incident SOP; seller recall obligations; product traceability; high-risk category controls; customer notification; refund/replacement process; regulator cooperation.

K. Corporate/founder protection

Contract only in the firm's name; no personal guarantees by partners unless intentionally approved; use firm indemnities and seller indemnities; maintain authority matrix; preserve corporate records; consider product liability/cyber/E&O; insurance as commercially appropriate.

L. Payment operations

Execute payment gateway agreement; disclose payment/refund terms; maintain reconciliation; chargeback/dispute process; seller settlement policy; fraud controls; no storage of sensitive payment credentials unless necessary and secure.

M. Final pre-launch test

Test customer purchase, cancellation, return, refund, grievance, seller onboarding, KYC, product delisting, IP complaint, safety recall, privacy request, account deletion and data breach escalation flows end-to-end.

N. Current-law checkpoints

Consumer Protection E-Commerce Rules and CCPA guidance; DPDP Act/Rules phased commencement; 2026 IT Rules amendments; FSSAI e-commerce requirements; Legal Metrology; BIS/QCOs; current GST law and notifications. Re-check before each major launch or material business-model change.

O. Final sign-off

Partner/authorised signatory approval: _____ Date: _____ Version approved:

_____ Legal/tax review completed by: _____

Legal note: This policy is drafted as a practical India e-commerce compliance document. It does not waive non-waivable statutory consumer, product-safety, tax, data-protection or other legal obligations, and it cannot guarantee that the firm, its partners, officers or personnel will never face statutory liability. Replace bracketed contact/operational fields before publication and obtain professional legal/tax review where practicable.